

RR Distribution Manager

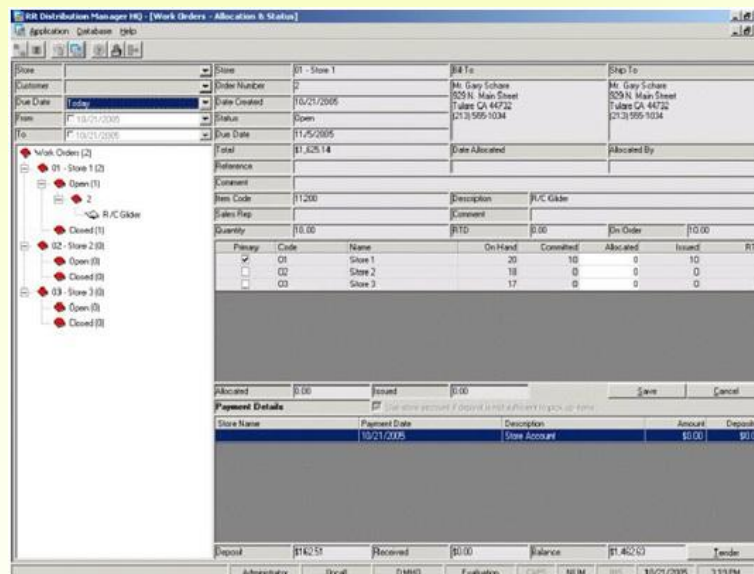
Perfect for managing work orders!



Why RR Distribution Manager?

RR Distribution Manager is a complete software module that is specifically designed for RMS HQ multi-store retail environments. It is effectively used whenever a given store is unable to complete a work order from its own stock. It easily facilitates the involvement of many stores when dealing with work orders. The Distribution Manager takes work orders created at the store to HQ, and allows HQ to decide which store should process the order to the client as a transfer out. This application allows for payment of the work order to be taken at: a) the store that sells the product, b) the store that ships the product, or c) HQ.

Retailers can use RR Distribution Manager to improve their customer service and strengthen customer relationships by being able to order the item from any store if they do not have the item in stock.



Order Allocation Screen

Application of Distribution Manager

Although especially ideal for furniture stores, RR Distribution Manager can benefit any multi-store retail environment. Let's say, for example, that customers purchase a couch at Store A. If it's not in stock, Store A can process the payment for the couch and create a work order for another store to fulfill.



Key Features

- ✓ Manage work orders at HQ to ensure even distribution of items and quantities throughout multi-store retail environments
- ✓ Expedite shipping schedules thereby facilitating early closure of work orders
- ✓ Accept payments against work orders at HQ
- ✓ Use the HQ Service to automate allocation and payments

Flow Chart - Distribution Manager



- ↓ Store 1 (Originating Store) creates a Work Order for Customer. The Work Order information is sent to HQ for completing the Work Order.
- ↑ At HQ, allocation of Quantities is done. The Stores are directed to Ship the order. A transfer Out request message is sent to Store for the allocated items/quantities.
- ↑ Stores create transfer out and Ship the order to the Customer's Shipping Address. In figure above, the order is completed involving partial quantities / items from Originating Store, Store 2 and 3.
- ↑ The Store's confirm on shipping to HQ. HQ in turn creates a Transfer In message for Originating Store.
- ↑ Customer can pay either at Originating Store or at HQ.
- ↑ Generation of receipts for the Work Order is always done at Originating Stores.